

Always Here After Your Loss



# 2024 Impact Report

Christi Center 2306 Hancock Drive Austin, TX 78756 (512) 467–2600 christicenter.org

# **About Us**

We are proud to present the Christi Center's 2024 Impact Report, highlighting the transformative work of our agency in ensuring that no one has to grieve alone. This report showcases our achievements over the past year and our ongoing commitment to supporting our community.

In 2024, Christi Center provided peer-based support groups both in-person at our Austin and Georgetown locations and online. We continued our dedicated youth programs, including our Kids Who Care group, Teen group, and individual youth counseling. Our reach extended to Central Texas ISDs, where we offered in-school individual counseling and group sessions. Additionally, we partnered with various agencies to provide training and community education

Looking ahead to 2025, we are excited to implement a new strategic plan, guided by a passionate team of staff and board members who are deeply committed to Central Texas. We are grateful for their unwavering dedication, which allows us to continue our vital work of supporting the community through every step of the grieving process.

### **Our Mission**

Offering hope after the death of a loved one

Christi Center is a free resource for any grieving person in Central Texas.

We provide the space for you to build your support network, by connecting you with others who have had a similar loss. We welcome all faiths, all backgrounds and all ages starting at age five.

# **About the Christi Center**

#### **Core Values:**

- Provide grief support, at no charge, to grieving families for as long as they need
- Educate and increase community awareness on issues facing the bereaved
- Build community partnerships to better support grieving people
- Preserve a diverse and sustainable base of volunteers and financial support to ensure that the Center's services continue to be available



### **Our Services**



Adult grief support groups in Austin and Georgetown (Online & In-person)

Children and teen grief support groups (In-Person)





Children and teen individual counseling (Online & In-Person)

Community education and awareness





In-school groups and counseling

# Who We Served in 2024

In 2024, the Christi Center continued focusing on our core service pillars: information inquiries & referrals, peer-support groups for youth and adults, individual counseling for youth in-person, online and in select Central Texas ISD schools and community education/trainings and outreach. Our impact includes:



788 Inquiries via our info and referral service.



605 unique adults in peer groups.



619 unique crime victims who received direct assistance.



children and teens in peer groups.



sessions provided to 20 youth in individual counseling.



community trainings provided to 980 law enforcement, mental health professionals, clergy, and volunteers.

# Our People

Thank you to the Christi Center staff and Board of Directors for working tirelessly to ensure our center's programs, operations and success.

#### **STAFF**

Jocelyn Chamra Barrera, LCSW

**Executive and Clinical Director** 

**Erin Spalding, LCSW-S** 

**Director of Clinical Education** 

Melissa Biørdal

Operations and Finance Coordinator

**Cathy Collins** 

Crime Victim Advocate

Christi Neville, LPC

Peer Support Coordinator

Rachel Saffer, LCSW-S

Youth Bereavement Therapist

& Coordinator

**Heather Stan, LMSW** 

Internship Manager

#### **BOARD OF DIRECTORS**

Julio Mendoza-Quiroz, President

Theresa Golde, Immediate Past President

Charles Moore, Secretary

Sheridan Steed, Treasurer

Don Cox, Founder

Susan Cox, Founder

**Amy Cureton** 

George Drazic

**David Flores** 

Rev. Roy Jones

Kyle McFather

Dr. Michael Mitchell, DO

Natalie Tarnoski



Christi Neville, LPC & Susan Cox, Founder

#### **Our Volunteers – The Core of Support**

#### **Facilitators**

The Christi Center's support model is peer-based, with trained facilitators leading our groups. They provide essential support and understanding for individuals experiencing grief.

#### Interns

Masters-level students from graduate schools all over the US complete their direct-level internship.

#### Non-Direct Volunteers

Other volunteers play essential roles in sustaining Christi Center and its services. From maintaining facilities to organizing groups, setting up sessions and events, and serving on the board and committees, these volunteers are indispensable to the Center's operation and success.

#### Volunteer In-Kind Value

In 2024, Christi Center volunteers contributed

4645 hours of service

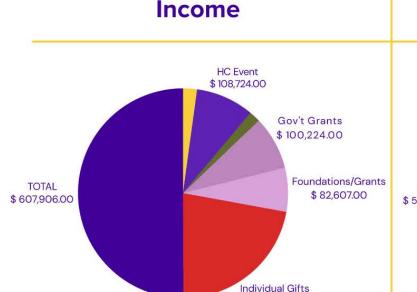
That's the equivalent of

\$155,561.05\* in service

\*per Independent Sector and the Do Good Institute

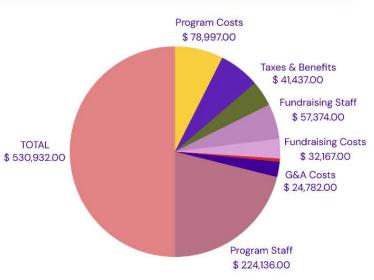
# Thank You Christi Center Volunteers

# **Finances**



\$ 268,247.00

#### **Expenses**



#### **Heart Connections 2024 Sponsors**

A big thank you to the sponsors and individuals who donated their time talent and treasure to make Christi Center's services available free of charge.

Don & Susan Cox
Shelley Friend
Theresa Golde, Sheridan Steed
& Amy Cureton
Forget Met Nots
Joe & Jackie Stafford
Sandi and Larry Rebecek
Mike and Mary Twomey
Greg & Dawn Crouch
Barbara Slaughter
Tom Bentley & Carol Rylander
Barbara & Alan Cox
Carrie Leising
Jenny Krengel











THANK YOU TO OUR REMEMBRANCE SERVICE SPONSOR



Our services are free but not free to provide. Our work would not be possible without the help of supportive donors like you. If you are interested in donating, please visit our website christicenter.org for more information. Thank you for being a part of our community and our story.